

FOR IMMEDIATE RELEASE

BIBD'S BANKING SYSTEM REMAINS SECURE AND UNCOMPROMISED FOLLOWING SKIMMING INCIDENT

20 July 2026 - Bank Islam Brunei Darussalam Berhad (BIBD) today confirmed that an attempted ATM skimming incident involving one of its automated teller machines (ATMs) was unsuccessful and did not result in any breach of the bank's systems or compromise of customer accounts, funds, or data.

BIBD was alerted to the attempted skimming incident after members of the public promptly reported suspicious activity at the affected ATM, enabling BIBD to immediately implement precautionary measures and lodge a police report with the Royal Brunei Police Force (RBPF).

"We would like to reassure our customers and the public that our banking systems remain secure and unaffected. The security of our customers and the integrity of our banking services remain our highest priorities," BIBD said in a statement.

As a further precaution, the affected ATM was taken out of service while investigations continue. BIBD also conducted a comprehensive inspection of its ATM network and confirmed that all other ATMs are operating normally and securely.

"We sincerely thank everyone who promptly reported the suspicious activity. Your vigilance plays a vital role in helping us maintain a safe and secure banking environment," BIBD stated.

BIBD is working closely with the RBPF and relevant authorities to investigate the incident and will continue to monitor the situation closely.

The bank also encourages customers and members of the public to remain vigilant when using the ATMs by checking for any unusual attachments, loose components or signs of tampering before inserting their cards.

Should any suspicious activity be observed, members of the public are urged to refrain from using the ATM and to report the matter immediately to BIBD or RBPF.

"Together, we can help prevent fraud and safeguard our community. Thank you for your continued vigilance, trust, and cooperation," BIBD stated.

(ENDS)

For further information, please contact:

Fitri Shahminan Corporate Communications Managing Director's Office BIBD Tel: +673 2269 429 E-mail: fitri.shahminan@bibd.com.bn	Dk Rodzi Pg Haji Abd Rahman Head of Branding and Corporate Communications Department Managing Director's Office BIBD Tel: +673 2269 811 E-mail: rodzi.rahman@bibd.com.bn
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About BIBD:

BIBD is Brunei's largest Islamic financial institution, managing assets of over B\$11 billion and serving more than 345,000 customers through 14 branches across all four districts. Headquartered in Bandar Seri Begawan, BIBD operates under the ethos of being "Bruneian at Heart", guided by the principles of Maqasid Shariah to deliver Shariah-compliant, customer-centric financial solutions.

Through the BIBD Group Sustainability Framework, the Bank is committed to driving environmental and social progress while aligning with national goals such as Brunei Vision 2035. BIBD's community-focused initiatives reinforce its role as a key partner in the nation's development and prosperity.

Since 2015, BIBD has maintained an A- (Stable) credit rating from S&P Global and holds ISO 9001:2015 and ISO22301:2019 certification. The Bank has been recognised as the Strongest Bank in Brunei by The Asian Banker (2016-2024), Best Retail Bank (2013-2022), The Banker's Bank of the Year (2023), and Global Finance's Safest Bank in Brunei (2023), among other accolades.

For more information, please visit www.bibd.com.bn

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