

FOR IMMEDIATE RELEASE

BIBD COLLABORATES WITH ROYAL BRUNEI POLICE FORCE ON SCAM AWARENESS INITIATIVE

8 June 2026 - Bank Islam Brunei Darussalam Berhad (BIBD), in collaboration with the Cybercrime Investigation Division of the Royal Brunei Police Force (RBPF), has launched a scam awareness initiative aimed at strengthening employees' understanding of emerging scam threats and enhancing their ability to support customers who may be at risk.

The initiative comes amid the continued rise of scams and fraudulent activities globally and regionally, particularly those conducted through online platforms. These scams, which include cryptocurrency fraud, phishing attacks, buy-and-sell scams, love scams, financial aid scams, and the misuse of mule accounts, have resulted in significant financial losses and continue to affect individuals across all segments of society.

As scams become increasingly sophisticated, financial institutions and their customers remain potential targets. Recognising the importance of early intervention and awareness, the programme has been designed to equip BIBD employees with practical knowledge and tools to identify potential scam victims and respond appropriately.

The awareness programme commenced on 8 June 2026 and will be conducted through a series of sessions for frontline employees, before being extended to back-office staff. Throughout the programme, officers from the RBPF will share insights on scam trends and statistics affecting Brunei, common scam modus operandi, the role of the Anti-Scam Centre, recent case studies involving banking frontline personnel, as well as the growing issue of money mules and their links to scam-related activities.

BIBD's Acting Assistant Managing Director 1 and Chief Operating Officer, Haji Mohammad Yusri bin Haji Wahsalfelah, highlighted the importance of equipping employees with the knowledge and confidence to recognise scam-related risks in an

increasingly digital environment. He noted that frontline staff are often among the first points of contact for customers and can play an important role in identifying warning signs and directing customers towards appropriate support and advice.

He further shared that the collaboration with the Royal Brunei Police Force reflects a shared commitment towards strengthening public awareness and resilience against scams. By working closely with relevant authorities and continuously investing in awareness initiatives, BIBD aims to contribute towards a safer banking environment while supporting national efforts to combat financial crime.

Beyond the workplace, the programme also encourages employees to share the knowledge gained with their families and communities, helping to raise awareness of scam risks and preventive measures among the wider public.

Through initiatives such as this, BIBD continues to support efforts that promote financial safety, digital awareness, and community well-being, while reinforcing the importance of collective vigilance in combating scams and fraud.

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About BIBD:

BIBD is Brunei's largest Islamic financial institution, managing assets of over B\$11 billion and serving more than 345,000 customers through 14 branches across all four districts. Headquartered in Bandar Seri Begawan, BIBD operates under the ethos of being "Bruneian at Heart", guided by the principles of Maqasid Shariah to deliver Shariah-compliant, customer-centric financial solutions.

Through the BIBD Group Sustainability Framework, the Bank is committed to driving environmental and social progress while aligning with national goals such as Brunei Vision 2035. BIBD's community-focused initiatives reinforce its role as a key partner in the nation's development and prosperity.

Since 2015, BIBD has maintained an A- (Stable) credit rating from S&P Global and holds ISO 9001:2015 and ISO22301:2019 certification. The Bank has been recognised as the Strongest Bank in Brunei by The Asian Banker (2016-2024), Best Retail Bank (2013-2022), The Banker's Bank of the Year (2023), and Global Finance's Safest Bank in Brunei (2023), among other accolades.

For more information, please visit www.bibd.com.bn

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