

BIBD IMPLEMENTS PHYSICAL DISTANCING MEASURES

FOR IMMEDIATE RELEASE

March 26 2020 - In view of the ongoing spread of COVID19 in Brunei Darussalam, and aligned with the Ministry of Health's recommendations, BIBD will be implementing various physical distancing measures for the protection of the bank's customers and staff.



All of BIBD's branches have marked out physical distancing areas with tape on the floors. Customers are also advised to maintain physical distancing by not sitting on chairs marked with tape.



Furthermore, all BIBD branches will be limiting the number of customers in the banking lobby. The number of customers allowed in the banking lobby will depend on the size of the particular branch to maintain physical distancing. Customers will not be allowed to wait inside the banking lobby once maximum capacity has been reached.

BIBD understands that these precautionary measures might result in some delays for customers and would like to thank our customers in advance for their understanding and patience.

In light of the Ministry of Health's repeated calls to encourage everyone in Brunei Darussalam to practice social distancing, BIBD would also like to urge our customers to stay at home and avoid going to branches wherever possible, especially for the elderly or those at higher risk of infection. This is the perfect time for customers to **Go Cashless** (by using their debit and credit cards) and **Go Digital** as nearly all financial transactions can now be done through BIBD NEXGEN Wallet and BIBD NEXGEN Online.

For more information about the bank's COVID19 measures, or how everyone can **Go Cashless, Go Digital**, customers may visit BIBD's social media accounts @BIBDBrunei.

For further information, please contact:

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About BIBD

BIBD is the largest financial institution in Brunei Darussalam, leading the market in terms of assets, financings, and deposits, with a vision to become globally recognised as the benchmark Islamic Finance Institution.

BIBD is headquartered in Bandar Seri Begawan with Brunei’s largest network of branches and ATMs located strategically in all four districts of Brunei Darussalam.

BIBD is one of the safest banks in the world and holds an impressive credit rating of A- by Standard & Poor’s since 2015, the highest for a Bruneian bank and among the highest in the region. In 2019, BIBD was been named the “Best Managed Bank in Brunei” and “Strongest Bank in Brunei by Balance Sheet” by the Asian Banker, as well as “Retail Bank in Brunei” from 2013 to 2019. BIBD has also been recognized by Global Finance as “Safest Bank in Brunei” from 2016 to 2019 and “Best Bank in Asia-Pacific for Brunei” in 2018.

For more information on any of BIBD’s other products or services, please log on to the BIBD website at www.bibd.com.bn, visit your nearest BIBD branch or get in touch with the BIBD Contact Centre at 2238181.